

## RESPONDING TO TURBULENCE

This workshop will look at the factors that are buffeting our departments and agencies and how we can respond effectively, as well as ways we can foster resilience in our colleagues.

### Content

- Forecasting and Preparing for the Future .
- Recognising the weaknesses of your current culture.
- Understanding Turbulence.
- Managing responses to change.
- Building Understanding and Resilience.

### Outcomes

- Understand the importance of performance feedback.
- Develop skills and techniques for giving and receiving feedback.
- Develop confidence as managers of performance.

### Who Should Attend

People who are coming to grips with leading a team and managing others for the first time, as well as new team leaders.

### Benefits to You and Your Organisation

- Focusing on what is important for you as a new manager.
- Networking with people in similar roles in the SA public sector.
- Expert input, skills development and access to strategies, tools and tips.

### Competency Framework

First Line Manager Common (ASO3-ASO5)  
Middle Manager Core (ASO6)

### Facilitator

Centre for People Development

### Contact

[enquiries@sa.ipaa.org.au](mailto:enquiries@sa.ipaa.org.au)  
08 8212 7555

### Duration

1 half day  
9:00am-12:30pm  
8:45am registration

### Dates & Bookings

[Please refer here](#)

### Location

Level 6, 12 Pirie Street  
Adelaide SA 5000

### Inclusions

Workbook, morning tea and refreshments

### Costs

Professional Members \$260  
State Gov Members \$295  
Corporate Members \$305  
Non-Member \$325

