

Powerful Communication

Overview

Communication is central to how we lead and manage others. Leaders, managers and staff, need high level skills to ensure all are clear on roles and responsibilities, and that they are able to influence and contribute positively and effectively to the work of the team.

This workshop focuses on understanding different personalities and behaviours and developing practical communication skills that support managers and leaders to work with their team in achieving organisational outcomes.

Content

- Understanding the impact of different personalities on team performance and morale
- Understanding your own and others' communication and leadership styles
- Devising a range of relevant communication strategies
- Empathy and effective listening
- Practical tools and activities to develop communication skills
- Developing trust to be able to have the "tricky" conversations
- Effectively managing conflict

Outcomes

- Knowledge and understanding of effective communication developed and strengthened
- Skills and techniques to strengthen communication with the team developed
- Confidence for managing challenging situations and personalities is strengthened

Who should attend?

- Managers and experienced leaders
- Team leaders who have been a team member and are now the team leader
- People coming to grips with leading a team and managing others

Benefits to you

- Learn what is essential in communication for a leader
- Networking and sharing experiences with people in similar roles
- Expert input, skills development and access to strategies, tools and tips

Benefits to your organisation

- Better communication leading to achievement of outcomes and positive staff interactions
- Increased ability of managers to lead and manage others more effectively
- Enhanced communication skills increasing engagement of staff and supporting more effective problem solving

Theme		
Competency Framework Level	Middle Manager Core (ASO4 - ASO6)	
Duration	1 full day 9:00am – 4:30 Pm (8:45am registration)	
Inclusions	Comprehensive workbook, morning tea, lunch, afternoon tea and refreshments	
Facilitator	The Centre for People Development	
Location	Level 6, 12 Pirie Street, Adelaide	
Price	Professional Member	\$460
	State Government Employee	\$495
	Corporate Member	\$505
	Non-member	\$575

2018 Dates

Please Refer here.

