



CRITICAL THINKING AND PROBLEM SOLVING

The ability to clearly reason through problems and to present arguments in a logical and compelling way has become a key skill for survival in today's public sector environment. Leaders must be sharp critical thinkers who can size up the situation, realise the potential where others may not, and seize opportunities through critical thinking decision-making and problem solving.

Content

- Understanding critical thinking.
- Where do other types of thinking fit in?
- The critical thinking process.
- A critical thinker's skill set.
- Creating explanations.
- Dealing with assumptions.
- Critical and creative thought systems.
- Using a problem solving approach.

Outcomes

- Identify your critical thinking style(s), including areas of strength and improvement.
- Work through the critical thinking process to build or analyze arguments.
- Develop and evaluate explanations.
- Improve key critical thinking skills.
- Use creative thinking techniques.

Who Should Attend

Team leaders and managers who are leading others and those who want to hone their critical thinking skills.

Benefits to You and Your Organisation

- This one-day workshop will give you practical tools and hands-on experience with critical thinking and problem solving.
- Understand critical and non-critical thinking.
- Identify your critical thinking style(s), including areas of strength and improvement.
- Work through the critical thinking process to build or analyse arguments.
- Develop and evaluate explanations.
- Improve key critical thinking skills.
- Use creative thinking techniques.
- Use problem solving techniques.

Competency Framework

Middle Manager Core
(AS04-AS06)

Facilitator

Centre for People
Development

Register

www.sa.ipaa.org.au
enquiries@sa.ipaa.org.au
08 8212 7555

Duration

1 full day
9:00am-4:30pm
8:45am registration

Dates & Bookings

See IPAA SA website

Location

Level 6, 12 Pirie Street
Adelaide SA 5000

Inclusions

Workbook, morning tea, lunch
and refreshments

Costs

Professional Members \$460
State Gov Members \$495
Corporate Members \$505
Non-Member \$575

This course is part of the Middle Manager Development series. Register for the full series and receive a 15% discount.