



PROVIDING PERFORMANCE FEEDBACK

This workshop provides an intensive day of skill development, giving new managers the tools to confidently tackle the task of giving feedback to staff members.

Content

- What is performance and why does it need to be managed?
- Preparing for performance management.
- Giving and receiving feedback.
- Tackling poor performance.

Outcomes

- Understand the importance of performance feedback.
- Develop skills and techniques for giving and receiving feedback.
- Develop confidence as managers of performance.

Who Should Attend

People who are coming to grips with leading a team and managing others for the first time, as well as new team leaders.

Benefits to You and Your Organisation

- Focusing on what is important for you as a new manager.
- Networking with people in similar roles in the SA public sector.
- Expert input, skills development and access to strategies, tools and tips.
- Increased confidence for managers in addressing performance

Competency Framework

First Line Manager Common (ASO3-ASO5)
Middle Manager Core (ASO6)

Facilitator

Centre for People Development

Register

www.sa.ipaa.org.au
enquiries@sa.ipaa.org.au
08 8212 7555

Duration

1 full day
9:00am-4:30pm
8:45am registration

Dates & Bookings

See [IPAA SA website](#)

Location

Level 6, 12 Pirie Street
Adelaide SA 5000

Inclusions

Workbook, morning tea, lunch and refreshments

Costs

Professional Members \$460
State Gov Members \$495
Corporate Members \$505
Non-Member \$575

This course is part of the New and Emerging Manager series. Register for the full program to receive a 15% discount.

