# Our performance management approach is driving the right behaviour.

■ Poll locked. Responses not accepted. Strongly disagree Disagree Neutral Agree Strongly Agree 0% Total Results: 0



VIDEO 1 – 20 SECOND COUNTDOWN

VIDEO 2 – SA THRIVE VIDEO





### **Guide to Polling Technology**

#### Web Browser:

www.pollev.com/ipaasa

**Text:** 

**IPAASA** to **0427 541 357** to join the session then text in your poll responses

#### App:

The **Poll Everywhere** app is downloadable from the app store on your mobile device

Once downloaded touch the "I'm Participating" icon Join the session by entering **ipaasa** 





The Public Sectors Role in Making SA Thrive



### Kaurna Acknowledgment

We would like to acknowledge this land that we meet on today is the traditional land of the Kaurna people and that we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today.



MC Erma Ranieri

Commissioner for Public Sector Employment

Guest Hon. Jay Weatherill, MP, Premier

Premier of South Australia

Speakers Dr Eva Balan-Vnuk

State Director, South Australia, Microsoft Pty Ltd

**Kym Winter-Dewhirst** 

Chief Executive, Department of the Premier and Cabinet

Panel Members Facilitator: Erma Ranieri

Dr Eva Balan-Vnuk

Vickie Kaminski

David Reynolds



Master of Ceremonies – Erma Ranieri Commissioner for Public Sector Employment





Hon. Jay Weatherill, MP, Premier Premier of South Australia



# What is the one word you would use to describe excellent performance management and development?

**☐ Poll locked.** Responses not accepted.

No responses received yet. They will appear here...

# Performance development should focus on the strengths of a person, not their weaknesses?

Poll locked. Responses not accepted.

Strongly disagree

Disagree

Neutral

Agree

Strongly Agree

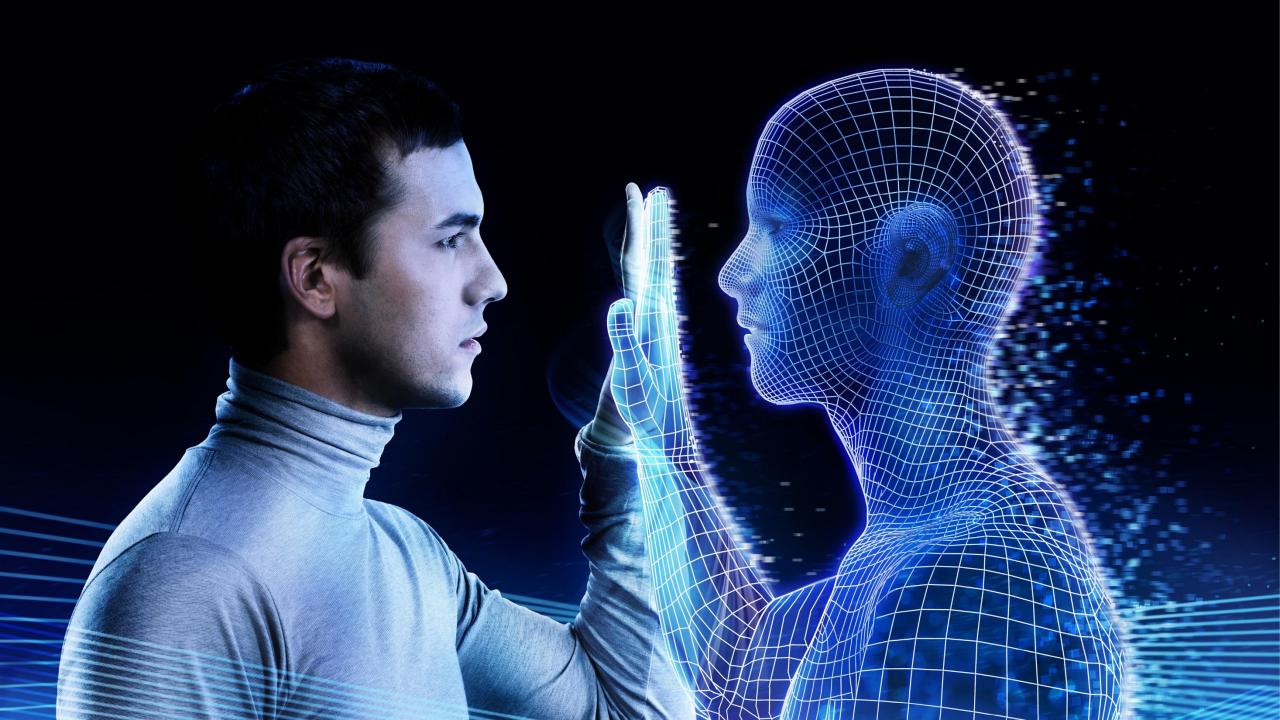
0%

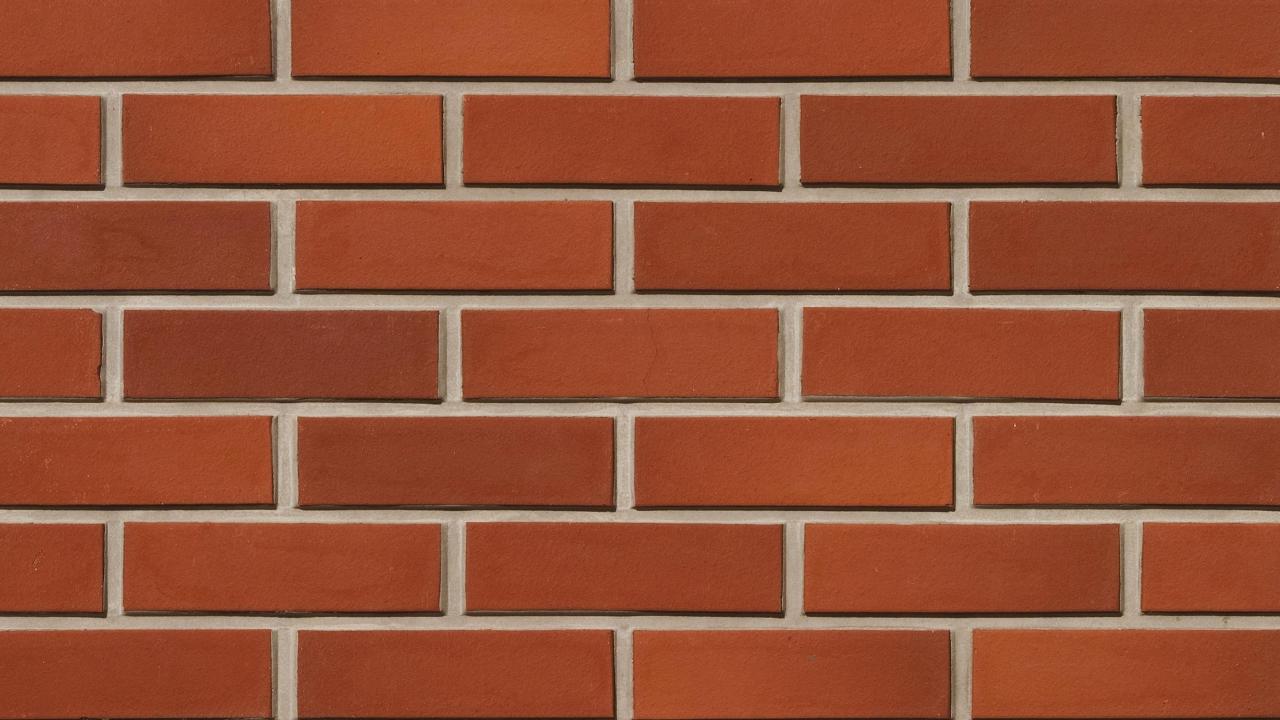


**Dr Eva Balan-Vnuk**State Director, South Australia, Microsoft Pty Ltd



















### Create clarity

Synthesize the complex
Ensure shared understanding
Define a course of action

### Generate energy

Inspire optimism, creativity, and growth
Create an environment where everyone does their best work
Build organizations that are stronger tomorrow than today

#### Deliver success

Drive innovation that people love
Be boundary-less in seeking solutions
Tenaciously pursue the right outcomes



# Performance Management Framework:

Focus on Impact

Your key individual accomplishments that contribute to team, business or customer impact

This is about the quality and impact of the:

- revenue you drove
- code you wrote
- bugs you found
- · process you improved
- · deals you negotiated
- team you managed
- etc...

This is about the impact you had on others' work by sharing your own:

- ideas
- connections
- process
- experiences
- code
- etc...

Your contributions to the success of others

Your results that build on the work, ideas or effort of others This is about the greater impact and quality gained through leveraging others':

- ideas
- connections
- processes
- experiences
- code
- etc...



# Good Practice Performance Management and development begins with.....

■ Poll locked. Responses not accepted.

\* No responses received yet. They will appear here...



**Kym Winter-Dewhirst,**Chief Executive,
Department of the Premier and Cabinet



# TALKING PERFORMANCE



KYM WINTER-DEWHIRST CHIEF EXECUTIVE, DPC



### WE ACKNOWLEDGE

We acknowledge that this land we meet on is the traditional land of the Kaurna people and we respect their spiritual and cultural relationship with their country.





## SA PUBLIC SECTOR

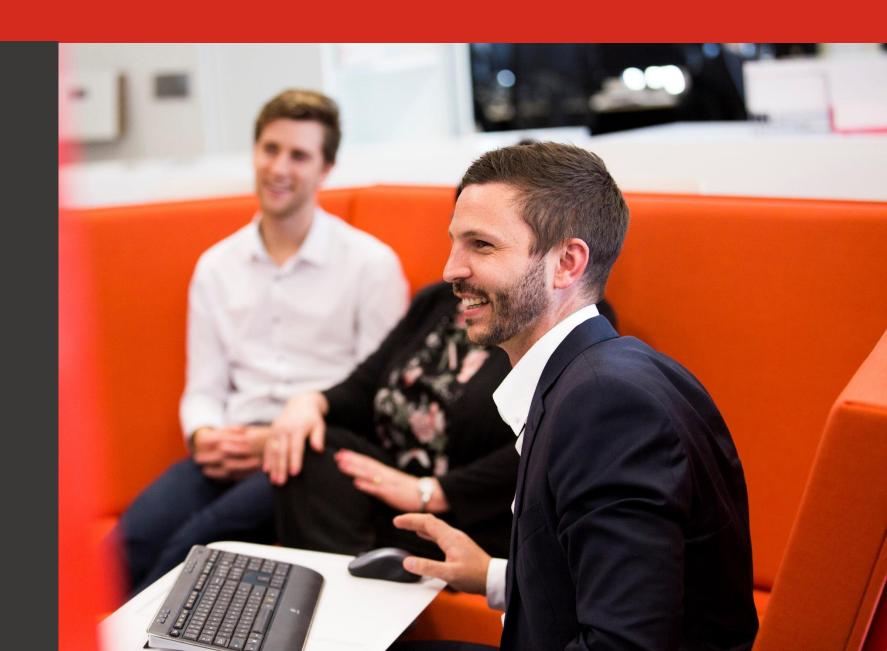


100K+
EMPLOYEES



# SERVICE

VALUE



### PUBLIC SECTOR VALUES



We proudly serve the community and Government of South Australia



We have confidence in the ability of others



We create solutions together





We strive for excellence



We value every individual



We act truthfully, consistently, and fairly



We work to get the best results for current and future generations of South Australians

# Our 15/16 Budget

- Met Savings Target
- Returned an additional \$5M to Treasury
- Funded new initiatives within existing budget



# Our People





Workforce Learning Hours



18K in 15/16

**Workforce Attrition Rate** 



# **Aboriginal Employment**

1.41%

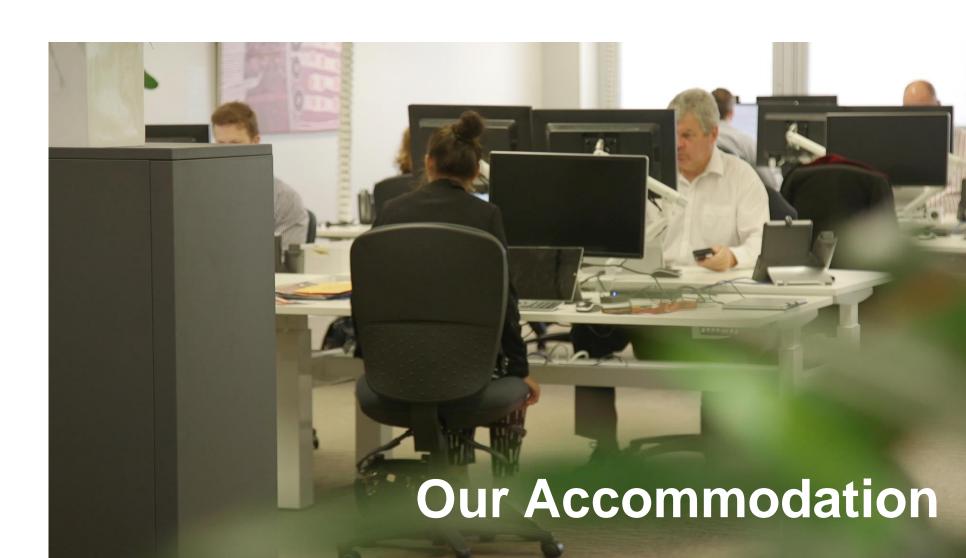
TOTAL FTE JUN 14



TOTAL FTE **DEC 16** 



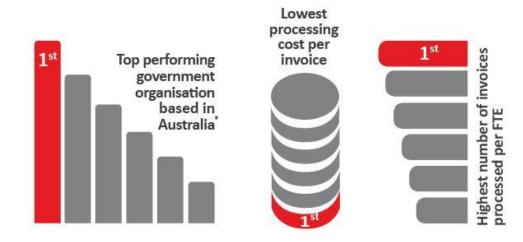
- Open work environment
- Modern fitout and fixtures
- Mobile technology
- Less floor space
- Savings



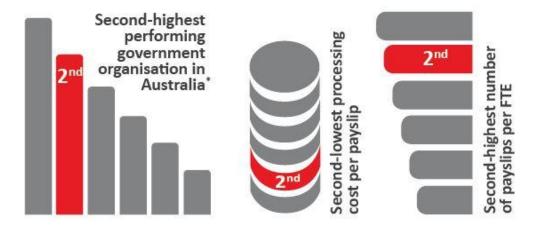
### **Benchmarking Performance**

2016 Australasian Shared Services Association Benchmark Study

#### Invoice payment service



#### Payroll service



### SA PUBLIC SECTOR

### **Direction for 2017**

# The one thing I would improve in how my agency manages performance is ......?

■ Poll locked. Responses not accepted.

No responses received yet. They will appear here...

# Panel Discussion – Talking Performance: How can we realise our potential?



#### **Master of Ceremonies**

**Erma Ranieri**, Commissioner for Public Sector Employment, Office for the Public Sector

#### **Panellists**

**Dr Eva Balan-Vnuk**, State Director, South Australia, Microsoft **David Reynolds**, Chief Executive/Under Treasurer, Department of Treasury and Finance **Vickie Kaminski**, Interim Chief Executive, SA Health South Australia

#### How do you recognise your employees?

■ Poll locked. Responses not accepted.

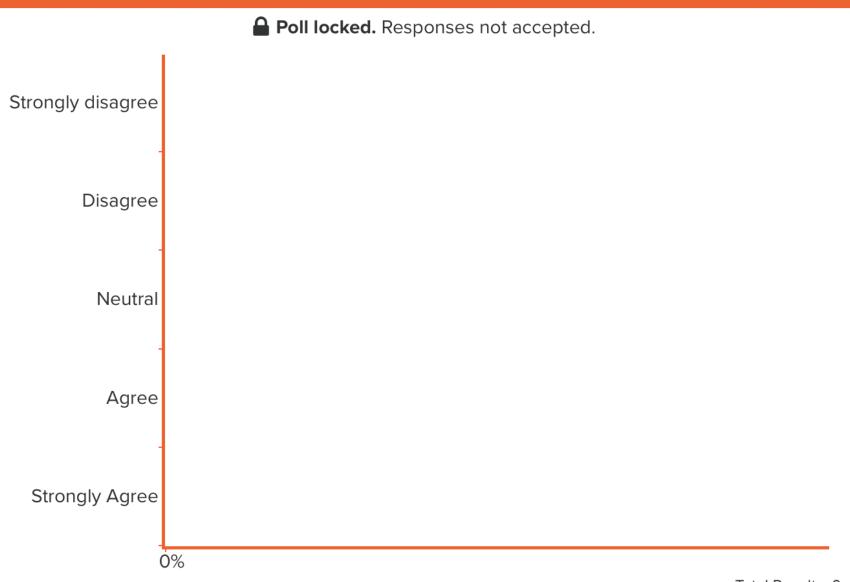
No responses received yet. They will appear here...

# The thing that is working best in how my agency manages performance is .....?

Poll locked. Responses not accepted.

No responses received yet. They will appear here...

#### You cannot manage what you cannot measure





# Audience Q&A



The Public Sectors Role in Making SA Thrive



VIDEO 3 – IPAA SA