

Developing an Innovative and Continuous Improvement Culture

Raymond Garrand

Chief Executive

Department of Further Education, Employment,
Science and Technology

1: Licence to Innovate

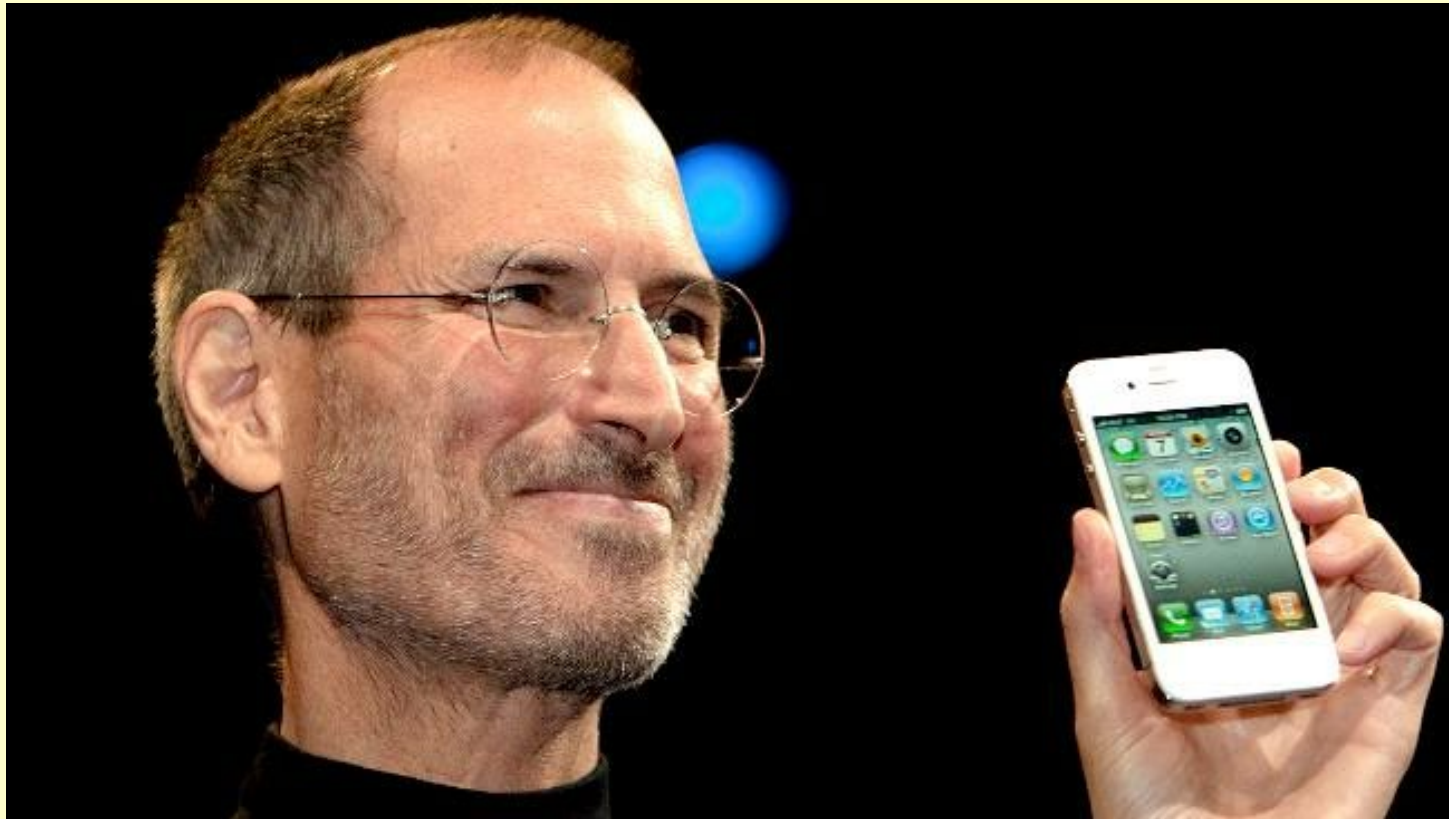


"This really is an innovative approach, but I'm afraid we can't consider it. It's never been done before."

2:Manage risks and learn from mistakes



3: Embed innovation in your business



4: Systems that support innovation



5: Partnership & collaboration



6: Listen to your customers



7:Celebrate wins



8: Policy, legislation, and procurement



Innovative and Continuous Improvement Cultures

1. Licence to innovate
2. Manage risk and learn from mistakes
3. Embed innovation in your business
4. Systems that support innovation
5. Partnership and collaboration
6. Listen to your customers
7. Celebrate the wins
8. Policy, Legislation, Procurement