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2020-2023 STRATEGIC PLAN

SUPPORTING
PUBLIC SECTOR
EXCELLENCE



INSTITUTE OF PUBLIC ADMINISTRATION AUSTRALIA



LEADING TOGETHER

2020-2023 STRATEGIC PLAN

OUR STRATEGIC PRIORITIES



EXTEND OUR REACH

- Broaden our course and event delivery to partner with other organisations to give our members access to a broader multi-sector network to exchange learnings and build relationships.
- Build strategic partnerships and alliances to create collaborative, multisector and innovative professional learning and development.
- Extend and diversify membership across the sector, including broadening our audience and increasing value for individual members.
- Develop international partnerships to share and explore global and Australian changes flowing from COVID-19, public sector reforms and reviews.
- Increase national collaboration with the IPAA divisions in all states and territories.

FUTURE OF LEARNING

- Springboard off the COVID-19
 business changes and continue to
 develop our online learning program
 that, by harnessing the capabilities of
 technology, will deliver contemporary,
 flexible products and services that reach
 all members including non-CBD based
 members.
- Offer members more flexibility in how they engage with our courses through face to face and, online or blended learning opportunities developed to gain the greatest learning outcomes.
- Create links with learning partners
 to provide modularised and
 personalised learning pathways
 through the development of the Public
 Administration Practitioner microcredentialing program. Participants
 can build their micro-credentials
 into a larger, and more recognisable,
 aggregated award. The program will
 meet the demand for flexible lifelong
 learning and provide a contemporary
 offering tailored to the needs of modern
 public sector.

ADVANCING THE PROFESSION

- Strengthen the reputation of public administration as a confident and capable profession by leveraging off the excellent work the public sector delivered during COVID-19 to showcase the public service and their value as a profession to the community.
- Engage more with executives to ensure we deliver products and services that are respected by them and leverage their influence to position IPAA as a prestigious association that is fundamental to all public servants.
- Recognise and champion the contribution of exceptional public sector leaders across the sector, with a focus on leaders who are collaborative, adaptive and future focused.

DEEPENING OUR CONNECTIONS

- Develop stronger connections and engagement with HR and executives across government to understand the current and future capability requirements of the sector and the unique demands on each department.
- Develop and deliver more bespoke targeted training direct into agencies to build organisation wide capability that is cost effective, convenient and flexible.
- Understand what government is already providing to support the sector and develop new offerings around existing initiatives that complements and strengthens them in order to fill gaps rather than compete.



BIG PICTURE THINKING

EXCEPTIONAL CONTRIBUTORS

LOOKING FORWARD

POSITIVE RELATIONSHIPS

LEGACY OF DISTINCTION



OUR VALUES

LEADING TOGETHER

We lead by example, helping to shape the public sector we need

BIG PICTURE THINKING

We have a strategic approach across systems and networks

EXCEPTIONAL CONTRIBUTORS

We are a principled community of effective and passionate people

LOOKING FORWARD

We provide new ideas and positive perspectives

POSITIVE RELATIONSHIPS

Respect and generosity are at the heart of everything we do

LEGACY OF DISTINCTION

We are building on a tradition of rigour and reliability

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