



Institute of Public Administration Australia **South Australian Division**

2011 Annual Report
January – December 2011

enable, champion, connect

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Welcome

Mission and Vision

IPAA SA aims to enhance the standing and reputation of the public sector by actively working to:

- **Connect** people and departments across the sector
- **Share** knowledge of the latest thinking and current research in the sector
- **Provide** a unbiased environment for interaction, collaboration and debate
- **Champion** and promote the ethos and values of the public sector
- **Deliver** relevant and targeted information through forums, seminars and thought leadership programs
- **Enable** high performance throughout the sector

Our values

These values form the backbone of our performance management, recruitment and induction processes to ensure we retain a team who enjoys working at IPAA, is valued by IPAA and who is encouraged to give their best and to shape and contribute to IPAA's objectives.

Key Values

- Collaborative
- Confident
- Professional
- Rewarding
- Add Value

Key Behaviours

- Share vision
- Integrity
- Strategic
- Leadership
- Customer focussed



About IPAA

For over 80 years IPAA has been supporting and promoting the public sector in South Australia. Since October 1927, when a group of passionate volunteer public servants formed the Institute of Public Administration (IPA), we have been champions of excellence in public administration.

We are now the largest professional body for public sector employees in South Australia, and work with a very significant portion of the state's workforce. The public sector contributes enormously to the prosperity and high living standards of South Australia, and IPAA exists to support the efforts of this often 'silent army'. We do this by creating a neutral space for discussion and debate, fostering positivity and offering opportunities for sharing and learning through our wide range of events, training workshops and networking opportunities.

Our core aim is to enhance the standing and reputation of the public sector and to champion its values and ethos.

We remain a membership organisation, and we are non-political and not for profit. We cater across the State, Federal and Local spheres of Government. Our long history means we have support from many long-term members and contributors and our independence means we can deliver un-biased information and learnings from across the jurisdictions.

Reporting period

The 2011 Annual Report has been produced to provide members with an outline of our recent performance and activities.

This report covers the period 1 January 2011 to 31 December 2011.



President's Report

Nearly 2 ½ years ago the divisional Council of IPAA (SA Division) developed an ambitious strategic plan. The main driver of the strategic plan was to see IPAA SA positioned as a key partner in the Government's Reform Agenda by supporting both the Government and Senior Management Council (SMC) in developing the SA public sector as a high performing professional institution bound together by the common value of public service. A relevant, strong professional association open to all engaged in public service is critical to the achievement of this goal.

One of the more ambitious targets within the new strategic plan was to provide more equitable access to IPAA SA's programs for all public servants. I am delighted that this ambition was realised during 2010 with SMC agreeing to centralise corporate membership. This now allows all public servants within the state jurisdiction to attend IPAA SA's Thought Leadership Programs at no or very little ticket cost to the individual. In 2010 IPAA SA also welcomed the City of Onkaparinga as a Corporate Member – the first from the local government jurisdiction.

2010 also saw a focus on improved efficiencies and process at both the Board and management level. An outcome of this was the adoption of a new Corporate Governance Charter by the Divisional Council and increased clarity in financial reporting and forecasting. It is pleasing to see the financial improvement of IPAA SA with 2010 resulting in a surplus of \$18,504 compared with losses in both 2009 and 2008.

The Divisional Council welcomed the following Councillors:

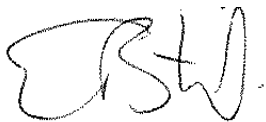
- Lance Worrall, Chief Executive, DTED
- Erma Ranieri, Group Executive Director, Strategy Policy and People
- Chris Oerman, Executive Director, Corporate Services Division, DTEI
- John Comrie, JAC Comrie Pty Ltd

The following Councillors retired during 2010:

- Anne Howe, Chief Executive Officer, SA Water
- James Burston, Client Manager Adelaide, SKM
- Clare Kiesewetter, Director - Coorong Lower Lakes, DENR
- Linda Matthews, Commissioner for Equal Opportunity

I would like to thank the retiring Councillors for their valuable contribution to IPAA over many years.

Thank you to our Professional and Corporate Members for your ongoing support and involvement with IPAA SA. Thank you also to my fellow Divisional Council members and the CEO and management team of IPAA SA.

A handwritten signature in black ink, appearing to read 'E Bensted'.

Elaine Bensted

President
IPAA SA Divisional Council



Institute of Public
Administration Australia
South Australian Division Inc

CEO's Report

Work on the new strategic direction for IPAA SA, which commenced in 2009, continued through 2010. A major outcome of this has seen the centralisation of Corporate Membership by the Senior Management Council, resulting in IPAA's Thought Leadership Program being made accessible to all public sector employees from the state jurisdiction.

IPAA's successful mentoring program continued in 2010, where thirteen (13) mentorees were paired with mentors. IPAA's mentoring program is specifically tailored to meet the needs to public sector employees and aims to:

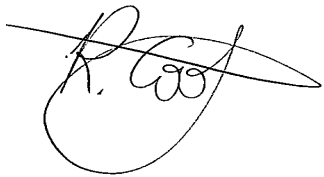
1. Provide across government networking opportunities for participants
2. Build capacity of participants through knowledge transfer, skill development and building networks
3. Support participants in clearly identifying their goals
4. Provide participants with the tools and support to measure these goals
5. Develop career-long relationships

2010 also saw the creation of a new service to Professional Members – Public Sector Perspectives. A monthly email to Professional Members that contains a collection of articles discussion current trends and issues in Public Administration.

In keeping with IPAA's commitment to thought leadership and providing a space for debate of issues and big picture thinking, IPAA's Thought Leadership Program continue to grow during 2010. A total of twenty six (26) forums and seminars were held, compared with eighteen (18) in 2009. The content of this program continued to tackle current issues and highlight trends in public administration. Topics covered ranged from COAG and the changing nature of Federalism, to the new Code of Ethics and tackled intergovernmental relations in the context of South Australia's infrastructure program. IPAA SA was once again delighted to partner with the Public Sector Performance Commission to deliver a forum for the South Australian Executive Service as part of the SAES Induction Program. During October, IPAA SA hosted the IPAA National Conference. Continuing the theme of intergovernmental relations, the the conference discussed shared responsibility across jurisdictions and between the public, private and NGO sectors.

Members of IPAA's Divisional Council work tirelessly to serve the organisation and its members. Thank you to our Divisional Council members who freely gave their time during 2010, often out of hours, to provide input into the strategic direction of IPAA and steer a course to re-position the organisation. In particular, thank you to our President, Elaine Bensted for your guidance and support. Thank you also to members of our Executive Committee, Sandra Winter-Dewhirst, Vice President, Mark Priadko, Treasurer and Warren McCann, Company Secretary.

IPAA's management team are strongly committed to IPAA's success and moving forward the strategic vision of the organisation. They often work to tight deadlines and out of hours to provide programs and seminars for our members and customers. Thank you for your dedication, integrity, strong work ethic and good sense of humour – all of which makes working at IPAA such a rewarding experience. The work that IPAA does would not be possible without their tireless efforts and commitment.

A handwritten signature in black ink, appearing to read 'R. Cooper', written over a faint, circular watermark or background.

Rachel Cooper

**Chief Executive Officer
IPAA SA Division**

Our Mission Divisional Council and Office Bearers 2010

Office Bearers



Elaine Bensted - President
Deputy Chief Executive
DFEEST



**Sandra Winter-Dewhirst –
Vice President**
State Director, SA
Australian Broadcasting
Corporation



Mark Priadko - Treasurer
Director, ABFA Pty Ltd



**Warren McCann –
Company Secretary (from
April 2010)**
Commissioner for Public
Employment, OESPI

Councillors



**James Burston – Company
Secretary**
Client Manager
Sinclair Knight Merz
Retired in April 2010



Anne Howe
Chief Executive
SA Water Corporation
Resigned December 2010



Lance Worrall
Chief Executive
DTED



Paul Sutton
General Manager,
Corporate Services
City of Charles Sturt



Chris Oerman
Executive Director, Corporate
Services Division
DTEI



Erma Ranieri
Group Executive Director, Strategy
Policy and People
PIRSA
From December 2010



John Comrie
JAC Comrie Pty Ltd
From December 2010



Clare Kiesewetter
Executive Director, Major
Projects & Infrastructure
Office for Water Security
Retired April 2010

Linda Matthews
Commissioner for Equal Opportunity
Equal Opportunity Commission

Resigned August 2010

Rachel Cooper
Chief Executive Officer
IPAA (SA Division)
Ex-officio member

IPAA SA Team

Chief Executive Officer
Rachel Cooper

Business Development Manager
Madeleine St Johnstone-Romano

Events Manager
Eleanor Taylor

Marketing & Membership Coordinator
Chris Clark

Learning & Development Manager
Cath Sarah

Finance & Administration Coordinator
Nell Szyndler

Events & Training Coordinator
Athena Bourlioufas

PA to CEO/Administration Coordinator
Abbie Griffiths

Auditor
John Tate
Auditor General's Department

Returning Officer
Sue Averay
Sue Averay Management Services



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Divisional Council Meetings

Divisional Councillor	Number eligible to attend	Number attended
Elaine Bensted	6	6
Sandra Winter-Dewhirst	6	4
Warren McCann	6	3
Mark Priadko	6	5
Anne Howe	5	5
Paul Sutton	6	4
Chris Oerman	5	5
Linda Matthews	4	1
James Burston	1	0
Erma Ranieri	1	1
John Comrie	1	0
Clare Kieseewetter	1	0



During 2010 IPAA SA held six (6) Divisional Council meetings.

Councillors did not receive remuneration for attendance at the Divisional Council meetings or for their role.

Rachel Cooper

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IPAA SA's Program – Professional Development and Thought Leadership Programs

The move to a stronger public sector focus was reflected in IPAA's Thought Leadership Programs, with guest speakers including:

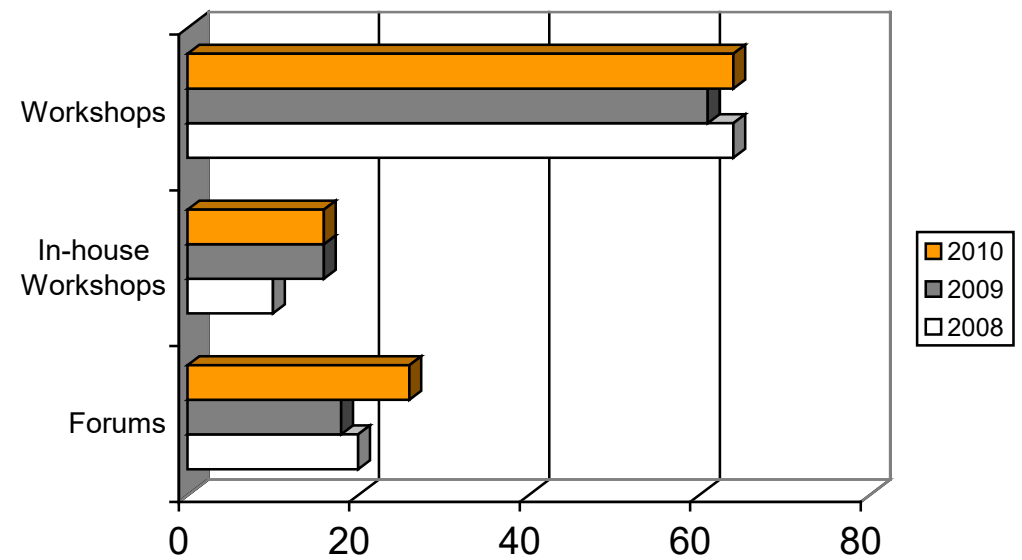
- Hon. Mike Rann Premier
- Hon Kevin Foley MP
- Hon. Gail Gago MLC
- Hon. Karlene Maywald MP
- Brian Cunningham, Chief Executive, DTED
- Felicity-ann Lewis Mayor, City of Marion and President, Local Government Association of SA
- Jerome Maguire, Chief Executive, Department of Justice
- Chris Eccles, Chief Executive, Department of the Premier and Cabinet
- Warren McCann, Commissioner for Public Sector Employment
- Ian Nightingale, Chief Executive, Department of Planning and Local Government
- Ben Rimmer, Commonwealth Deputy Secretary, Department of the Prime Minister and Cabinet
- Dr Tony Sherbon, Chief Executive, Department of Health
- Jennifer Westacott, Chair Public Sector Performance Commission
- Lachlan Bruce, Deputy Chief Executive, DTED
- Brenton Caffin, CEO Australian Centre for Social Innovation
- Euan Ferguson, Chief Executive Country Fire Service
- Anne Hywood, Chief of Protocol, DPC
- Clare Kiesewetter, ED, Office for Water Security
- Linda Matthews, Commissioner for Equal Opportunity
- Pauline Peel, Deputy Chief Executive, Department of the Premier and Cabinet
- Sandy Pitcher, Executive Director, Department of the Premier and Cabinet
- Erma Ranieri, Executive Director, People and Culture, PIRSA
- Richard Bingham, State Ombudsman

A total of sixty-four (64) courses were held in 2010 compared with sixty-one (61) in 2009 and sixty-four (64) in 2008.

The number of in-house workshops that were tailored and delivered for individual departments and agencies continued steady with sixteen (16) delivered in both 2010 and 2009.

Twenty-six (26) forums and seminars were held in 2010 compared with only eighteen (18) in 2009 and twenty (20) in 2008.

These figures are shown in the adjacent graph.



IPAA SA's Program – Professional Development and Thought Leadership Programs

The graph shows the participation of IPAA's major customers within the State Government Sector.

